

POLICY OF THE IMPOL GROUP

We are processing high-quality products made of aluminium and its alloys by using advanced technologies. We offer products and services of excellent quality to our customers. We strive to constantly reduce environmental impact, arising from our present and past actions. By introducing constant process improvements, we wish to build long-term customer satisfaction and loyalty, improve the level of health and safety at work and employee engagement, and to constantly reduce negative environmental impact.

STRATEGIC DIRECTIONS FOR SETTING OPERATIONAL GOALS OF THE IMPOL GROUP

QUALITY

- Business growth, long-term financial stability and increased value added per employee.
- Increase in **customer satisfaction** by better managing deadlines, ensuring on-time deliveries and reducing the number of customer complaints.
- Research and investment into new products with the aim of integrating advanced technologies and developing innovative products.

ENVIRONMENT

- Contributing to preserving natural resources **by recycling secondary raw materials and by using all raw materials responsibly. A special emphasis will be given to decreasing the usage of energy sources, which will be achieved with constant investment into energy efficient machines.**
- Gradually **investing into the best available production methods**, introducing safer and health friendlier procedures in accordance with our technological and financial capabilities, and considering the principles of economy.

HEALTH AND SAFETY AT WORK

Continuously improving competencies of our employees to build employee engagement and loyalty. Building organisational culture where health and safety at work represent a top priority.


COMMITMENTS OF THE IMPOL GROUP

- **We will constantly improve our quality, environmental, and health and safety management systems.**
- We will listen to and react to the needs, expectations, ideas and initiatives of all stakeholders, especially that of our customers, employees and public.
- We will recognise and manage risks that could endanger company transactions at all levels of our operating activities.
- We will strive to constantly reduce environmental impacts, arising from our present and past actions.
- Our personnel activities will be directed towards building employee engagement and preventing accidents at work.
- Each company within the Impol Group will, on all levels of its operating activities, follow and respect legal requirements and all commitments adopted by the company and all relevant stakeholders.

The stated Policy of the Impol group is binding for all companies and processes within the Impol group.

Slovenska Bistrica, 1st of September 2017

Edvard Slaček,
Chief Executive
Officer



Irena Šela,
Chief Financial
Officer



mag. Tanja Brkljačič,
Managing Director
Impol d.o.o.

