

# QUALITY POLICY

## Impol Seval

Ensuring high quality of the rolled aluminium products is the basis on which Impol Seval company builds its business success and further development.

We offer high quality services to our customers.

By permanent improvement of the products and processes we wish to achieve long-term satisfaction and loyalty of our customers and to attain the goals set in front of the company.

All activities in our company are carried out in compliance with the principles of the Quality Management with a purpose to meet the requirements, needs and expectations of the customers, owners and employees.

Therefore we are devoted to:

- Complying with all the legal and other regulations related to our activity,
- Attentive listening, recognition and fulfillment of all the customers' needs and expectations,
- Team work and inclusion of all the employees in the decision making,
- Continuous improvement of knowledge and skills of the employees and motivating them to contribute to the company development as much as possible,
- To set safety and health at work as the first priority in accomplishment of the tasks,
- Regular and systematic maintenance of the plant and equipment and securing reliable and efficient production,
- Investment into development and research, introduction of new technologies and creation of new products,
- Maintaining long-term financial stability and achieving business growth with a professional approach and high productivity in all fields,
- Meeting the demands, checking effectiveness and efficiency and continuous improvement of the Quality Management System.

Sevojno  
September 27, 2012

GENERAL MANAGER  
Ninko Tešić, BSc

